

► Support

Step	Description
1	Visit the Online Self Help Wiki.sangoma.com contains hundreds of step-by-step tutorials, configuration guides and troubleshooting information to help you find what you're looking for and get back to work as quickly as possible.
2	Annual Maintenance Plan An annual maintenance plan provides major software updates and keep costs under control when issues arise with quick response times. To check the status of your plan, contact your Sangoma representative.
3	Contact Support See all Support services at sangoma.com/support . Submit online service requests with your Annual Maintenance Plan number.



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SBC

QUICK START GUIDE



1U Appliance



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Thank you for choosing Vega Session Border Controller!

▶ Getting Started

Visit sbc.docs.sangoma.com to view the User Guide for these steps to installing your appliance:

- Installation
- Getting Started
- Configuration
- Operation
- Backup and Restore
- Troubleshooting
- Release Notes
- Update Software

For additional information, visit: wiki.sangoma.com/SBC
Rack rail installation instructions are under the *Appendix* submenu.

SBC WebGUI or SSH Access:	
Front RJ45 port labeled 0 Static IP: 192.168.168.2 WebUI URL: http://192.168.168.2/	Username: root Password: sangoma

SBC Console Access:	
Front RJ45 port labeled Console SBC Console baud setting: 115200,n,1	Username: root Password: sangoma

Use any serial console client such as: hyper terminal, putty or minicom.

**Please change the default passwords to prevent unwanted remote access.**

To power ON the appliance:

1. Appliance will power on as soon as power supply is plugged in
2. Push and hold the front power button until the power LED indicator lights up

To power OFF the appliance:

1. Graceful shutdown: Log into the appliance and gracefully shutdown or reboot from GUI
2. Forced shutdown: Press and hold the rear power button until the appliance turns off

Note: Nothing will happen if the power button is pressed once.

To RESET the appliance:

1. Press the reset pin once.

The appliance credentials will default to factory settings.

▶ Warranty

Standard 12-month warranty is included. Additional warranty services available, contact your Sales representative for more information.

▶ Training

Sangoma offers online introductory and in-class advanced technical training. Visit sangoma.com/training for upcoming (or watch past) classes and learn how to configure and install Sangoma products.

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